



**MASONS**  
C A M P S I T E  
YORKSHIRE DALES NATIONAL PARK

## General Reservations

### Booking terms & conditions

For all bookings we recommend that you take out holiday insurance to cover cancellations

#### General Terms and Conditions

In order to make a reservation a non-refundable deposit or full payment is required at the time of booking.

- Bookings can be made over the phone, online or in person
- Deposits & balances are to be paid by debit/credit card or cash. We do not accept cheques
- Credit card payments have a surcharge of 2.5% Debit cards are free
- Final balances on all accommodations must be paid in line with the due date.  
Failure to do so will result in your booking being forfeited

**All deposits are non-refundable and non-transferable** regardless of type of pitch or unit booked at Masons Campsite. Payments must be made in full by your due dates & no refunds or transfers can be made.

Cancellation policies & balance due dates are the following:

Camping & Touring Pitches: 14 days prior to your arrival.

Yurts, Safari Tent, VW Campervans: 6 weeks prior to your arrival.

Holiday let: 6 weeks prior to your arrival.

#### Arrival & Departure

- The booking is held for the date of arrival
- If you are intending to arrive a day later than planned or if there are any changes to your booking please inform the booking office in advance
- All nights booked at Masons will be to pay for in full regardless of late arrivals and there will be no refunds given for early departures
- Should you fail to arrive on your booking date, please note that your pitch is not guaranteed for the next day unless you speak with the office before-hand.

#### Vehicles

- One vehicle is included in the price. Extra vehicles and visitor parking are charged at a daily rate and must be reported at the time of check-in
- Masons Campsite reserves the right to refuse any booking without compensation being payable to the visitor or any member of his or her party on arrival
- Masons Campsite cannot be held responsible for loss or damage to any belongings
- We reserve the right to ask any customer and his or her party to leave the campsite at any-time (without compensation being payable to the Visitor or any member of his or her party) if it is deemed necessary by Masons Campsite
- Once a booking has been confirmed we take this as acceptance of our terms and conditions